



Financial Analysis Report

For the month ending December 31, 2023 (and the prior thirteen months)

Rock Castle Construction (sample)

North American Industry Classification System (NAICS) = 236115 (2)



Secure Data Encryption by:



Note: These reports are for discussion purposes only. We strongly encourage any user of this report to consult with a competent business financial advisor and / or certified public accountant before making any financial decisions and to validate all relevant data. There can be no representations whatsoever as to the accuracy or completeness of these reports as they are fully reliant on the data supplied by the user.





Rock Castle Construction (sample)

Executive Action Summary

Dear Dan Rock,

Here is this month's Profit Gap report. This report covers from December 31, 2022 to December 31, 2023, in monthly periods, with a focus on the last month of December 2023. This Executive Action Summary identifies the top opportunities Profit Gap found from your QuickBooks data in the areas of Cash Lost, Profitability, and other Key Performance Indicators metrics where current results reflect a variance of 25% or more from their goal. We strongly encourage you to review your financial information on at least a monthly basis. Most Profit Gap reports show substantial opportunity for improvement. Please look for additional details in the enclosed report.

CASH LOST

The last period in this report, December 31, 2023, indicates the largest Cash Lost opportunity is Accounts Receivable based on the goal set for Receivable Days, Rock Castle Construction (sample) has \$65,263 tied up in collecting Receivables sooner verses your goal. For each day you decrease your Receivable terms with your customers, Rock Castle Construction (sample) will have a positive Cash impact of \$2,014. Your Total Cash Lost reflected in this report \$109,475

PROFIT

Rock Castle Construction (sample) is exceeding it Gross Profit and Net Profit goals as of December 31, 2023. We recommend you increase your goals for Gross Profit and Net Profit next month to increase the company's profitability.

OTHER SCORECARD METRICS

Additional Key Performance Metrics (that are not Cash Lost or Profitability) that are greater than 25% from your goals include the following:

- * The Sales to Assets metric is at 1.1. With the goal set at 4.5, your company is 75% away from meeting your goal.
- * The Debt to Equity metric is at 2.2. With the goal set at 1.4, your company is 56% away from meeting your goal.

Best regards,

Bob Carstens CEO and Co-Founder FinancialSoft Inc.

© 2024 FinancialSoft Inc. Date Created: 03/07/2024 03:28 PM CST Page 2



Key Performance Metrics



Rock Castle Construction (sample)

| | | | Ago | | ioal | end | | Industry Standard |
|---|--|-----------------|----------------|--|-------------------------------------|--|---|--|
| | Calculations | tual Annualized | Two (2) Months | Last Month | Current Month + Performance to G | onth-to-Month Tre | | Pointer designates current performance verses industry |
| Formula = | | Aci | 10/31/23 | 11/30/23 | 12/31/23 | Ĭ | Goal | Top Bottom |
| iquidity & Profitability | | | | | | | | |
| Current Assets Current Liabilities | 200,096 | 5.4 | 3.9 | 3.4 | 6.0 | • | 1.9 | 1.7 1.6 1.5 1.5 1.3 |
| Cash + Accts. Rcv. Current Liabilities | 158,387 | 3.9 | 3.3 | 2.9 | 4.7 | A | 1.4 | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |
| Gross Profit Sales | 31,515 51,241 | 60.0% | 35.7% | 42.3% | 61.5% | A | 56.2% | 67% 61% 55% 41% 18% |
| Net Profit Before Tax Sales | 13,686 51,241 | 25.3% | 16.5% | 24.4% | 26.7% | A | 4.3% | 4.9% 4.7% 4.3% 4.2% 3.8% |
| CLE ELEMENTS | | | | | | | | |
| Inventory** X 30 Days COGS (COS) | 30,683 X 30 19,726 | 42 | 19 | 22 | 47 | A | 0 | 5 465 0 0 0 |
| Receivables X 30 Days | 93,008 X 30 51,241 | 37 | 40 | 37 | 55 | A | 17 | 1 |
| Payables X 30 Days COGS (COS) | 26,637 X 30 19,726 | 43 | 32 | 45 | 41 | • | 61 | 1 1 1 1 1 122 97 80 58 34 |
| Inv Days + Rcv Days - Payment Days = | 47.3 + 55.2 - 41.1 | 36 | 27 | 14 | 61 | • | -44 | -111 377 -68 -39 -3 |
| ets* | | | | | | | | |
| Sales Total Assets | 181,252 X 4 636,982 | 0.7 | 1.0 | 1.1 | 1.1 | A | 4.5 | 4.1 3.7 3.4 3.2 2.8 |
| Net Profit Before Tax = | 40,491 X 4 636,982 | 18% | 22.3% | 25.1% | 25.4% | A | 16.2% | 18% 17% 15% 13% 12% |
| Net Profit Before Tax Equity | 40,491 X 4 199,965 | 55% | 77.2% | 83.7% | 81.0% | • | 75.5% | 71% 64% 55% 45% 34% |
| Total Liabilities == = | 437,017 | 3.0 | 2.5 | 2.3 | 2.2 | • | 1.4 | 1.9 2.4 2.5 2.8 3.2 |
| NOVER | | | | | | | | |
| Annual Sales Average Working Capital | 449,657 | 2.8 | 2.7 | 2.8 | 2.8 | A | 8.0 | 8 10 15 20 30 |
| | iquidity & Profitability Current Assets Current Liabilities Cash + Accts. Rcv. Current Liabilities Gross Profit Sales Net Profit Before Tax Sales Inventory** X 30 Days COGS (COS) Receivables X 30 Days Sales Payables X 30 Days COGS (COS) Inv Days + Rcv Days - Payment Days - Payment Days ets* Sales Net Profit Before Tax Total Assets Net Profit Before Tax Total Assets Net Profit Before Tax Equity Total Liabilities Equity NOVER Annual Sales | Formula | Formula | Calculations Formula Every E | Calculations Formula E | Calculations For Current Month For Current Month M | Calculations Formula = Calculations For Current For Current | Formula |

*NOTE: RATIOS OF: Equity & Assets use last 3 month rolling total annualized for the numerator. This is so near-term changes in the performance to the metric are more pronounced.

**NOTE: Inventory = Piece Parts + Work
In Process (WIP) + Finished Goods

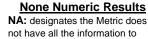


Actual Performance to Goal Key
Better than Goal

≤ 25% away from Goal

Greater than 25% from Goal

Greater than 50% from Goal or $\textbf{Negative}\ \mathsf{Value}$



calculate the metric.

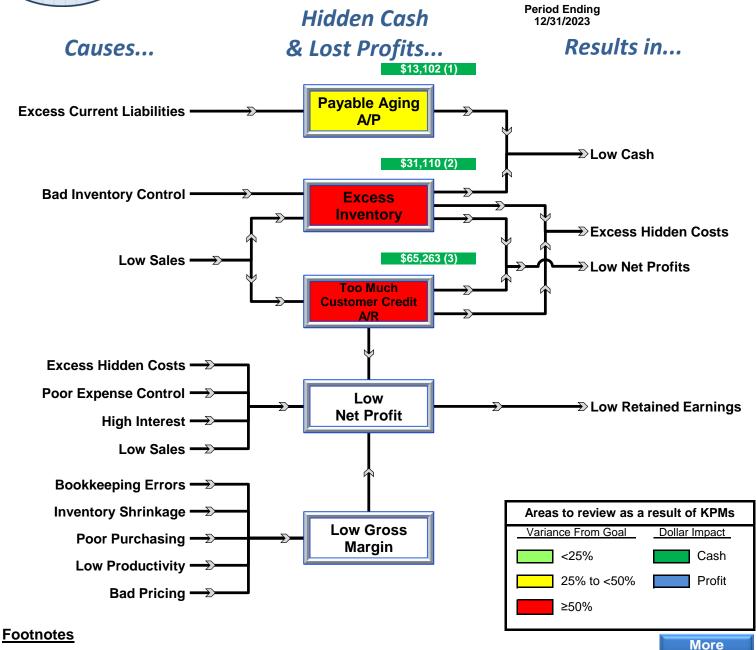
∞*: Indicates the denominator in the CCC elements is zero (0) making the result a very large



Financial Flow - Cause and Effect



Rock Castle Construction (sample)



- (1) Payments are 20 days faster than the goal of 61 days with a \$13,102 negative Cash Impact.
- (2) Inventory is 47 days over the goal of days with a \$31,110 negative Cash Impact.
- (3) Customer Credit / Accounts Receivable is 38 days over the goal of 17 days with a \$65,263 negative Cash Impact.

Information



Financial Summary



Rock Castle Construction (sample)

Period ending 12-31-2023

| Cash and Profit Impact | | | | | | | | | |
|------------------------|--------------|----------------------|--|--|--|--|--|--|--|
| Issue | Cash Tied Up | Profit Opportunities | | | | | | | |
| Receivables | \$65,263 | | | | | | | | |
| Inventory | \$31,110 | | | | | | | | |
| Payables | \$13,102 | | | | | | | | |
| Payable Discounts | | \$533 | | | | | | | |
| Gross Margin | | | | | | | | | |
| Net Margin | · | | | | | | | | |
| Total | \$109,475 | \$533 | | | | | | | |

| Sensitivity Analysis | | | | | | | | |
|--------------------------------|---|-------------------------|--|--|--|--|--|--|
| Metric | | Impact | | | | | | |
| Cash Conversion Metrics | | 1-Day Sensitivity* | | | | | | |
| Inventory Turn-Days | | \$1,098 per day | | | | | | |
| Accounts Receivable Turn-Days | = | \$2,014 per day | | | | | | |
| Average Payable Payment Period | = | \$1,098 per day | | | | | | |
| Margin Metrics (Month) | | 1% Margin Sensitivity** | | | | | | |
| Margin (Gross or Net) | = | \$604 per 1% | | | | | | |

^{*} Note: A 1 day of improvement in these metrics would increase the Cash of Rock Castle Construction (sample) by the amount shown based on the last 3 months average.

More Information

^{**}Note: 1% improvement in margin would mean an increase in profits of \$604 to Rock Castle Construction (sample) based on the last 3 months average.

FINANCIAL Soft

Trend Chart

Sales, Net Profit & Operating Cash Flow

Rock Castle Construction (sample)









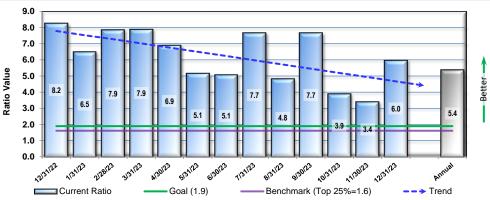
Trend Charts Liquidity and Profits

Rock Castle Construction (sample)



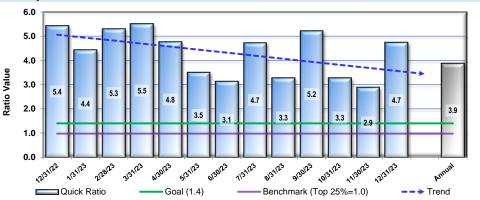
Current Ratio: The ability to pay short term bills





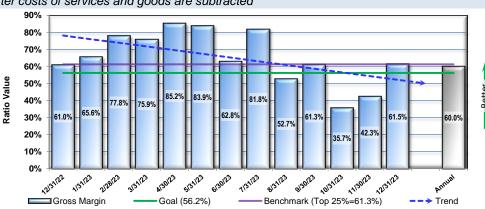
Quick Ratio: Most Liquid Assets available to Pay Bills





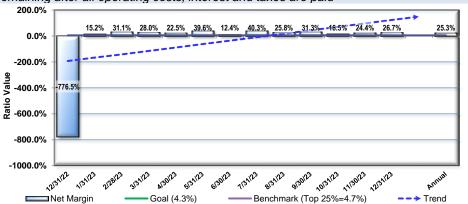
Gross Margin: Revenue left over after costs of services and goods are subtracted





Net Margin: Percentage of revenue remaining after all operating costs, interest and taxes are paid





Page 7

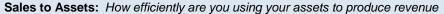
NOTE: Benchmark in charts is set to Top 25% (Quartile) of this industry NACIS code: 236115

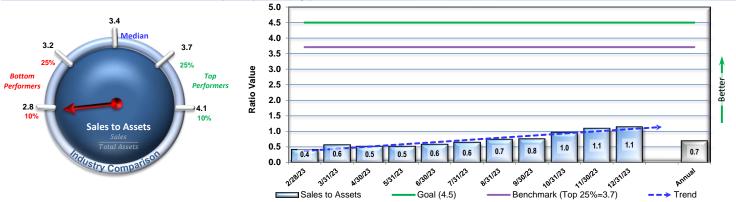
© 2024 FinancialSoft Inc. Date Created: 03/07/2024 03:28 PM CST



Return on Assets & Equity Rock Castle Construction (sample)



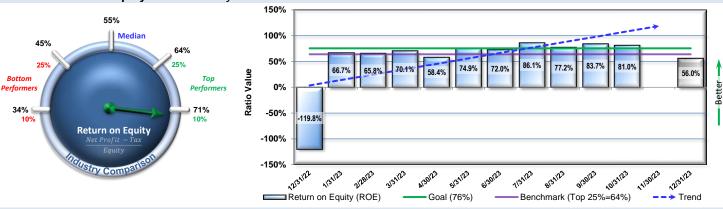




Return On Assets: Net income generated for each dollar of assets



Return On Equity: The efficiency of return on revenue invested into business



Debt to Equity: What is owed compared to Net Worth



More Information

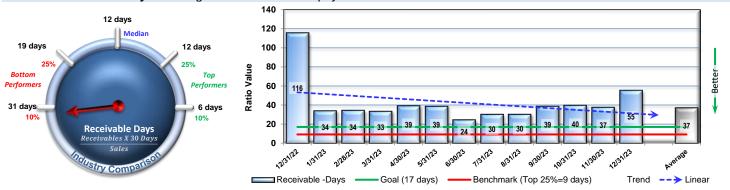


Trend Charts Cash Conversion Cycle Elements

Rock Castle Construction (sample)

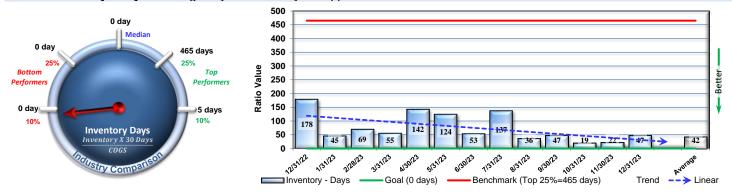






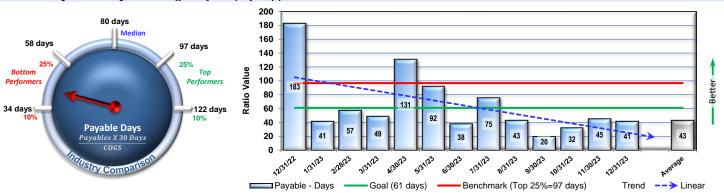
Performance to Goal: Accounts Receivable is 38 days over the Goal of 17 days with a \$65,263 negative cash impact.

Inventory - Days: Average days of inventory or supplies remain in stock



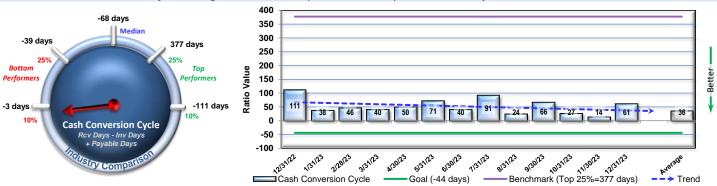
Performance to Goal: Inventory is 47 days over the Goal of 0 days with a \$31,110 negative cash impact.

Payable - Days: Average days to pay suppliers



Performance to Goal: Payments are 20 days faster than the Goal of 61 days with a \$13,102 negative cash impact

Cash Conversion Cycle: Length of time to recapture revenue spent on inventory



Performance to Goal: The Cash Conversion Cycle is 105 days over the Goal of -44 days.



NOTE: Benchmark in charts is set to Top 25% (Quartile) of this industry NACIS code: 236115

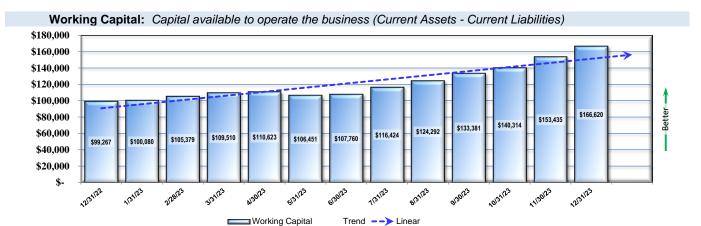


Trend Charts Working Capital Turnover / I

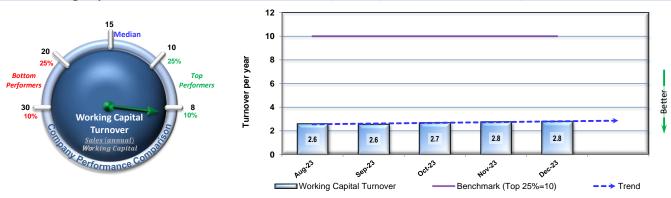
Working Capital Turnover / Days
Days of Cash + Receivables



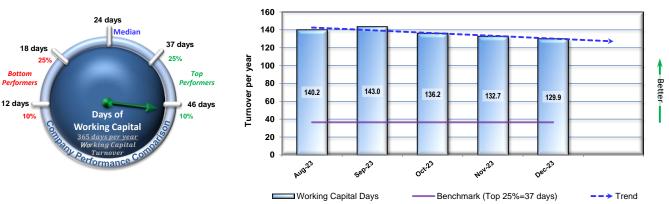
Rock Castle Construction (sample)



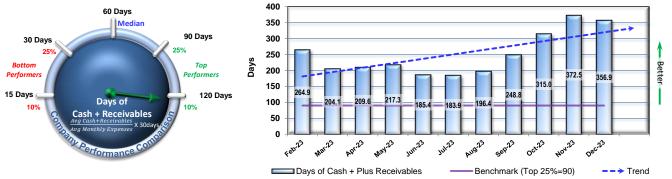
Working Capital Turnover: A company's effectiveness in using its working capital. How many times Working Capital is turned over in 1 year.



Days of Working Capital: Number of days of Working Capital remaining if no new sales occur.



Days of Cash + Receivables to Cover Expenses: Number of days of Cash plus Receivables remaining to cover Expenses if no sales occur.



NOTE: Benchmark in charts is set to Top 25% (Quartile)
All Charts use a 3-month rolling average on Balance Sheet
© 2024 FinancialSoft Inc.



Date Created: 03/07/2024 03:28 PM CST

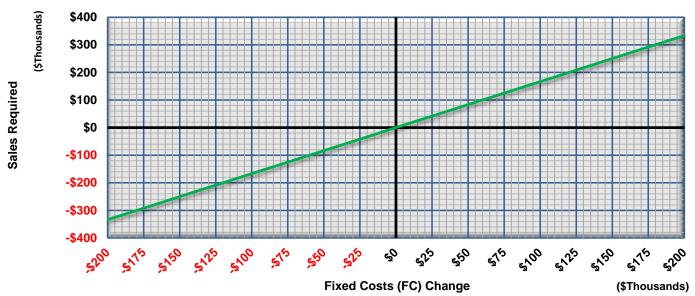


Planning

Impacts of Fixed and Variable Cost Changes Rock Castle Construction (sample)

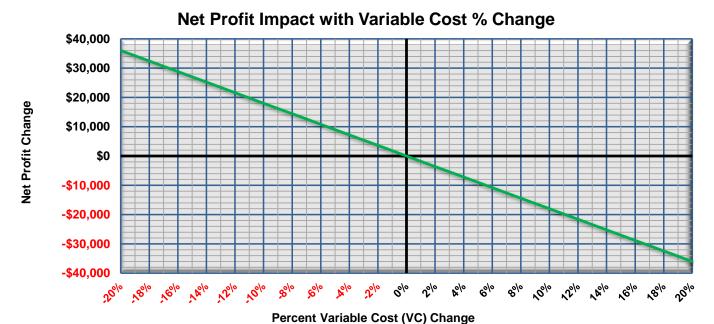


Sales Required to Support Fixed Costs Changes



For every \$1 FC increase, \$1.67 sales increase is needed for same Net Profit. Formula: Sales Required = \$1.67 X Fixed Cost Change

This chart reflects the amount of sales increase that will be needed for various changes in the fixed cost levels in your company.



Every 1% VC decrease will result in \$1,801 of an annual Net Profit increase, correspondingly, every 1% VC increase will result in \$1,801 of an annual Net Profit decrease.

Formula: Net Profit Change = -\$1,801 X Variable Cost Change $(\Delta VC)(\%)$

This chart shows the change in net profit resulting from selected % decrease in your variable cost.

NOTE: All calulations are based on annualized data, using rolling last 12 months data.





Valuation - EBITDA Method

Rock Castle Construction (sample)



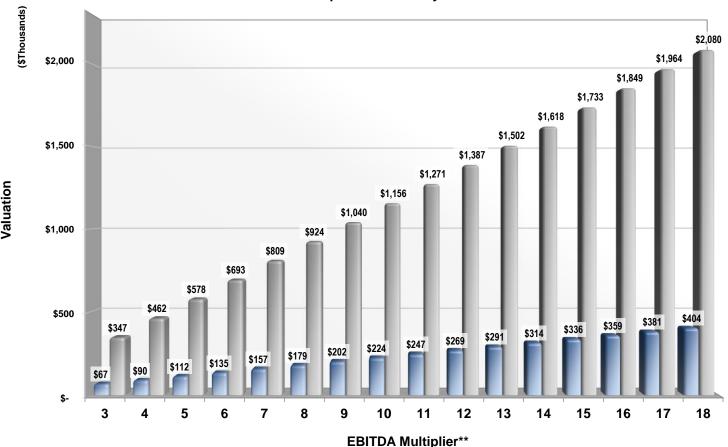
| Net Profit | | | | | | | | |
|------------------|-------|--|--|--|--|--|--|--|
| Current | 25.3% | | | | | | | |
| Top 10% Industry | 4.9% | | | | | | | |

| EBITDA | | | | | | | | |
|-------------------------------|----|---------|--|--|--|--|--|--|
| Current | \$ | 115,556 | | | | | | |
| Projected @ Top 10% Industry* | \$ | 22,420 | | | | | | |

Current Valuation vs at Industry Top 10% Net Profit



■ Current Valuation



EBITDA = Earnings (Net Profit) Before Interest, Tax (Income Taxes), Depreciation and Amortization

IMPORTANT: This information on Valuation is only an estimate based on only one Valuation method. If your company is thinking about a Sale or Exit, we strongly recommend an expert in company Exits/Sales be consulted 3 to 5 years in advance of the planned Exit/Sale. The expert might find the this method on valuation used here may or may not be the best method your business.

*Note: This EBITDA estimate scales the company's current EBITDA based on their Net Profit against the top 10% Net Profit of the industry's NAICS code. This is only an estimate as the scaling of Interest, Taxes, Depreciation, and Amortization may not be linear.

**Note: The EBITDA Multiplier can be determined from other recently sold companies in the same industry. This information typically can be found on the Internet or from a Exit Specialist.





BALANCE SHEET



Rock Castle Construction (sample)

| | Date | | | | | | | | | | | | |
|------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|---------------------|
| | Ending Period 1 | Ending Period 2 | Ending Period 3 | Ending Period 4 | Ending Period 5 | Ending Period 6 | Ending Period 7 | Ending Period 8 | Ending Period 9 | Ending Period 10 | Ending Period 11 | Ending Period 12 | Ending Period 13 |
| | 12/31/22 | 01/31/23 | 02/28/23 | 03/31/23 | 04/30/23 | 05/31/23 | 06/30/23 | 07/31/23 | 08/31/23 | 09/30/23 | 10/31/23 | 11/30/23 | 12/31/23 |
| ASSETS | | | | | | | | | | | | | |
| Cash | \$53,191.2 | \$52,677.2 | \$53,244.3 | \$59,419.9 | \$62,824.0 | \$56,561.8 | \$54,430.0 | \$53,832.2 | \$63,835.7 | \$54,861.1 | \$77,921.5 | \$99,551.6 | \$65,379.3 |
| Accounts Receivable | \$21,249.4 | \$27,894.4 | \$28,208.3 | \$27,985.1 | \$26,393.1 | \$33,198.2 | \$28,329.7 | \$28,651.8 | \$42,372.5 | \$49,539.1 | \$80,935.1 | \$83,547.9 | \$93,007.9 |
| Inventory | \$12,767.0 | \$12,767.0 | \$12,767.0 | \$11,197.8 | \$14,169.1 | \$17,224.2 | \$23,095.1 | \$23,849.6 | \$23,849.6 | \$23,259.3 | \$25,399.8 | \$27,872.6 | \$30,683.4 |
| Other Current Assets | \$25,761.8 | \$24,938.0 | \$26,529.2 | \$26,790.3 | \$25,966.5 | \$25,142.7 | \$28,368.8 | \$27,545.0 | \$26,721.2 | \$25,748.5 | \$4,619.4 | \$6,188.0 | \$11,025.0 |
| Total Current Assets | \$112,969.4 | \$118,276.6 | \$120,748.8 | \$125,393.2 | \$129,352.8 | \$132,126.9 | \$134,223.8 | \$133,878.6 | \$156,779.0 | \$153,408.1 | \$188,875.8 | \$217,160.1 | \$200,095.6 |
| Net Fixed Assets | \$421,718.3 | \$421,718.3 | \$421,718.3 | \$421,718.3 | \$421,718.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 | \$433,218.3 |
| Total Other Assets | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 | \$1,720.0 |
| Total Assets | \$536,407.8 | \$541,714.9 | \$544,187.1 | \$548,831.5 | \$552,791.1 | \$567,065.2 | \$569,162.1 | \$568,817.0 | \$591,717.3 | \$588,346.4 | \$623,814.1 | \$652,098.5 | \$635,033.9 |
| LIABILITIES & NET WORTH | | | | | | | | | | | | | |
| Notes Payable - Bank | \$530.0 | \$2,606.3 | \$700.0 | \$2,142.0 | \$1,845.8 | \$9,164.0 | \$4,674.9 | \$0.0 | \$0.0 | \$6,534.3 | \$1,098.3 | \$461.8 | \$476.8 |
| Accounts Payable A/P - trade | \$13,100.0 | \$11,668.9 | \$10,527.9 | \$9,824.2 | \$13,053.9 | \$12,765.0 | \$16,310.2 | \$13,133.8 | \$28,086.5 | \$9,848.8 | \$42,134.3 | \$58,345.0 | \$26,636.9 |
| Other Current Liabilities | \$72.2 | \$3,921.4 | \$4,141.9 | \$3,917.4 | \$3,830.0 | \$3,747.1 | \$5,478.3 | \$4,320.4 | \$4,400.9 | \$3,643.8 | \$5,329.7 | \$4,918.7 | \$6,362.1 |
| Total Current Liabilities | \$13,702.2 | \$18,196.6 | \$15,369.7 | \$15,883.6 | \$18,729.6 | \$25,676.1 | \$26,463.4 | \$17,454.2 | \$32,487.5 | \$20,026.8 | \$48,562.2 | \$63,725.5 | \$33,475.8 |
| Total Long-Term Liabilities | \$421,675.1 | \$418,702.3 | \$416,180.2 | \$413,171.7 | \$409,668.5 | \$406,618.3 | \$403,548.3 | \$400,458.6 | \$397,349.0 | \$394,219.3 | \$390,854.2 | \$387,467.3 | \$386,966.9 |
| Total Liabilities | \$435,377.2 | \$436,898.9 | \$431,549.9 | \$429,055.3 | \$428,398.1 | \$432,294.3 | \$430,011.7 | \$417,912.9 | \$429,836.4 | \$414,246.1 | \$439,416.4 | \$451,192.8 | \$420,442.7 |
| Net Worth | \$101,030.5 | \$104,816.0 | \$112,637.2 | \$119,776.2 | \$124,393.0 | \$134,770.9 | \$139,150.4 | \$150,904.1 | \$161,880.8 | \$174,100.3 | \$184,397.7 | \$200,905.7 | \$214,591.2 |
| Total Equity | \$101,030.5 | \$104,816.0 | \$112,637.2 | \$119,776.2 | \$124,393.0 | \$134,770.9 | \$139,150.4 | \$150,904.1 | \$161,880.8 | \$174,100.3 | \$184,397.7 | \$200,905.7 | \$214,591.2 |
| Total Liabilities + Equity | \$536,407.8 | \$541,714.9 | \$544,187.1 | \$548,831.5 | \$552,791.1 | \$567,065.2 | \$569,162.1 | \$568,817.0 | \$591,717.3 | \$588,346.4 | \$623,814.1 | \$652,098.5 | \$635,033.9 |

© 2024 FinancialSoft Inc. Date Created: 03/07/2024 03:28 PM CST Page 13



INCOME STATEMENT



Rock Castle Construction (sample)

| | Date | | | | | | | | | | | | |
|---------------------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|---------------------|---------------------|---------------------|---------------------|
| | Ending Period 1 | Ending Period 2 | Ending Period 3 | Ending Period 4 | Ending Period 5 | Ending Period 6 | Ending Period 7 | Ending Period 8 | Ending Period 9 | Ending Period 10 | Ending Period 11 | Ending Period 12 | Ending Period 13 |
| | 12/31/22 | 01/31/23 | 02/28/23 | 03/31/23 | 04/30/23 | 05/31/23 | 06/30/23 | 07/31/23 | 08/31/23 | 09/30/23 | 10/31/23 | 11/30/23 | 12/31/23 |
| Sales | \$5,588.0 | \$24,947.8 | \$25,158.8 | \$25,541.3 | \$20,515.2 | \$26,183.7 | \$35,334.5 | \$29,192.9 | \$42,517.1 | \$39,014.0 | \$62,235.3 | \$67,775.5 | \$51,241.2 |
| COGS or COS* | \$2,180.0 | \$8,570.1 | \$5,592.0 | \$6,156.2 | \$3,031.5 | \$4,221.2 | \$13,137.9 | \$5,305.0 | \$20,097.6 | \$15,105.2 | \$40,008.1 | \$39,114.6 | \$19,725.9 |
| Gross Profit | \$3,408.0 | \$16,377.7 | \$19,566.8 | \$19,385.1 | \$17,483.7 | \$21,962.4 | \$22,196.5 | \$23,887.9 | \$22,419.5 | \$23,908.9 | \$22,227.2 | \$28,661.0 | \$31,515.3 |
| Expenses | | | | | | | | | | | | | |
| Marketing, Sales, G&A | \$2,147.3 | \$12,321.1 | \$11,556.8 | \$12,097.8 | \$12,593.3 | \$11,390.9 | \$17,716.0 | \$11,980.0 | \$11,308.5 | \$11,649.5 | \$11,861.2 | \$12,095.7 | \$17,840.7 |
| Depreciation & Amoritization | \$44,435.9 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| Other Expense | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| Expenses before Interest & Tax | \$46,583.2 | \$12,321.1 | \$11,556.8 | \$12,097.8 | \$12,593.3 | \$11,390.9 | \$17,716.0 | \$11,980.0 | \$11,308.5 | \$11,649.5 | \$11,861.2 | \$12,095.7 | \$17,840.7 |
| Operating Profit | (\$43,175.2) | \$4,056.6 | \$8,009.9 | \$7,287.3 | \$4,890.4 | \$10,571.6 | \$4,480.5 | \$11,907.9 | \$11,111.0 | \$12,259.4 | \$10,365.9 | \$16,565.2 | \$13,674.6 |
| Other Income | \$72.4 | \$0.0 | \$0.0 | \$87.0 | \$0.0 | \$0.0 | \$72.9 | \$0.0 | \$0.0 | \$74.2 | \$54.4 | \$43.9 | \$43.5 |
| Interest expense | \$290.2 | \$271.1 | \$188.8 | \$235.3 | \$273.7 | \$193.7 | \$174.0 | \$154.2 | \$134.2 | \$114.2 | \$122.9 | \$101.1 | \$32.6 |
| Net Profit Before Taxes | (\$43,393.0) | \$3,785.5 | \$7,821.1 | \$7,139.0 | \$4,616.8 | \$10,377.9 | \$4,379.5 | \$11,753.7 | \$10,976.8 | \$12,219.4 | \$10,297.4 | \$16,508.0 | \$13,685.5 |
| Tax (Income Taxes) | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 | \$0.0 |
| Net Profit After Tax | (\$43,393.0) | \$3,785.5 | \$7,821.1 | \$7,139.0 | \$4,616.8 | \$10,377.9 | \$4,379.5 | \$11,753.7 | \$10,976.8 | \$12,219.4 | \$10,297.4 | \$16,508.0 | \$13,685.5 |
| EBITDA | \$1,333.1 | \$4,056.6 | \$8,009.9 | \$7,374.4 | \$4,890.4 | \$10,571.6 | \$4,553.4 | \$11,907.9 | \$11,111.0 | \$12,333.6 | \$10,420.3 | \$16,609.1 | \$13,718.1 |

*Note: COGS= $\underline{\mathbf{C}}$ osts $\underline{\mathbf{o}}$ f $\underline{\mathbf{G}}$ oods $\underline{\mathbf{S}}$ old (Product Business); COS= $\underline{\mathbf{C}}$ ost $\underline{\mathbf{o}}$ f $\underline{\mathbf{S}}$ ales (Service Business)